

**WSM 001\_EN**  
04/03/2020

Att: Shift News Team,

Reply to the recent article 'When the masks fall' published by Joe Azzopardi, dated 3<sup>rd</sup> March 2020.

Firstly we appreciate your feedback and raising your concerns about the waste separation situation in Malta.

Wasteserv works hard with campaigning and ensuring the correct message is delivered when it comes to the correct way to separate your waste, unfortunately there are still particular matters that need further attention. In saying so the mixing of waste during waste collection is not within Wasteserv's remit and we insist on such incidents to be reported to the Environment and Resources Authority on 22923500 and 99210404 or [info@era.org.mt](mailto:info@era.org.mt) and also the respective Local Council, since waste collection services falls within their responsibility. This is done by witnesses taking note of the registration number, time & location.

The waste in which Wasteserv's receives within its facilities is still being treated and not mixed. To explain further, separated waste from households received at the facility such as the recyclables are treated and exported. Recyclables in Bring-In-Sites and Civic Amenity Sites are recycled through brokers for export.

Due to the positive feedback with the organic waste collection, an initiative which was rolled out on a national basis in October 2018, the SAWTP is currently closed for upgrading to treat only the white bag. Thus the organic waste and black bag that used to be delivered at SAWTP is currently going to the Magħtab Environmental Complex and treated.

Due to capacity limitations, some black bag is being sent directly to landfill, however not all the waste! Wasteserv is still ensuring that the separated waste from household remains separated and treated accordingly.

**Wasteserv**

**Alexandra Vella**

**PR & Communications Officer**